

Important Information

- **As you're installing iPod software for the first time**, the following message may appear on your PC: "There was an error communicating with iPod. Please disconnect and reconnect iPod." This one time only, go ahead and disconnect and reconnect iPod even if a message on the iPod display says "Do not disconnect."
- On some PCs, when iPod is connected with the USB cable, it's possible that your PC will not complete the start-up process. If you encounter this, simply disconnect iPod from the PC by lifting it out of the iPod Dock or disconnecting the USB cable. The start-up process will then complete. Once the PC start-up process is complete, reconnect iPod for normal operation.
If you are experiencing this issue on an HP or Compaq PC, please visit the HP Support Web site at <http://www.hp.com/support> and go to your product support page for the latest BIOS update for your PC. If you are experiencing this issue on any other brand PC, check your PC manufacturer's Web site for any available PC software or BIOS updates.

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